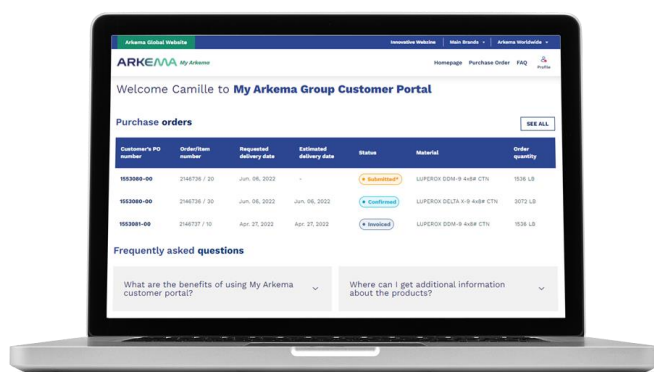


Colombes, May 4th 2022

ARKEMA INTRODUCES ITS NEW CUSTOMER PORTAL, MY.ARKEMA.COM

Arkema has developed an innovative digital interface offering quick, secure and 24/7 access to real-time information on orders and materials. The My Arkema portal is designed to meet customers' expectation to accelerate business processes and drive service improvement.

My Arkema makes it easier for customers to do business with Arkema without the need for frequent phone calls or emails. Regardless of the way orders are placed (by email, phone, or electronically), customers can track their orders through their My Arkema personal account, while Arkema teams remain fully available for any specific inquiries. Order status is updated in real-time and documents such as Certificates of Analysis and Invoices are immediately available. The password protected portal also hosts a rich stream of curated news and innovation updates from the Group.



Available now in Europe, North America and the Middle East, the Customer Portal will be rolled out to the other regions soon, with regular new functionalities to be added in the near future. Developed through feedback from pilot customers, My Arkema will continue to be driven in an agile and collaborative mode emphasizing value creation for customers.

To learn more and get started today, please reach out to your Arkema representative as they will guide you through easy registration and will provide on-going support as needed.

Building on its unique set of expertise in materials science, **Arkema** offers a portfolio of first-class technologies to address ever-growing demand for new and sustainable materials. With the ambition to become in 2024 a pure player in Specialty Materials, the Group is structured into 3 complementary, resilient and highly innovative segments dedicated to Specialty Materials -Adhesive Solutions, Advanced Materials, and Coating Solutions- accounting for some 85.5% of Group sales in 2021, and a well-positioned and competitive Intermediates segment. Arkema offers cutting-edge technological solutions to meet the challenges of, among other things, new energies, access to water, recycling, urbanization and mobility, and fosters a permanent dialogue with all its stakeholders. The Group reported sales of around €9.5 billion in 2021, and operates in some 55 countries with 20,200 employees worldwide.

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