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Odor-Tech LLC.
HEALTH, SAFETY, ENVIRONMENTAL and QUALITY POLICY
of the Pineville Plant

Odor-Tech LLC a subsidiary of Arkema Inc., manufacturer and distributor of Blended Mercaptans and Ethyl Mercaptan in Pineville, is focused on being the preferred supplier of its products. We can only achieve this by being committed to our **C**ustomers, **E**mployees, **C**ommunities, and **O**wners. Operating safely, reliably, and in an environmentally sound manner are core values for the employees and contractors working in these facilities. These values are demonstrated by the development and implementation of continually improving Management Systems that focus on process safety, accident prevention, protecting property, protecting the environment, risk reduction, employee health, fire prevention, plant security, ensuring quality and meeting Arkema corporate requirements. These management systems are developed through the identification of improvement opportunities, loss exposures, and risk evaluation. Key performance standards used to monitor system progress, efficiency, and effectiveness have been established and are periodically updated. The management systems are based on the "plan do check act" dynamic process.

Customer satisfaction is our commitment and is driven by understanding and communicating their requirements throughout our organization. Product stewardship standards are maintained and communicated to our customers to ensure our products are transported, used, and disposed of in a safe and environmentally sound manner.

Employee participation in the development and/or execution of our management systems is expected and is a critical component in obtaining continuous improvement. All employees and contractors are held accountable for meeting and following established management system standards and procedures. Plant Management is responsible and held accountable for establishing, implementing, and improving the management systems, standards and robust quality practices. This includes ensuring that adequate resources are devoted to this effort. Plant Management is equally responsible for ensuring employees are given the resources to safely accomplish assigned company objectives and for personal growth.

Community trust is established through the development and implementation of sound health, safety, and environmental management systems. Our systems are designed to ensure compliance with both the spirit and letter of all applicable federal, state, and local rules and regulations. This includes maintaining emergency response capabilities both on and off site. We openly communicate with community members through participation in local emergency planning organizations and citizens' advisory panels. The facilities follow the principles defined in the American Chemical Council's Responsible Care Codes.

Owners' expectations are satisfied as employee capability is strengthened and profitability is increased – through the use and continued improvements of our management systems and their outputs.

Efrain Ramirez
Plant Manager